



Fine Residential Construction
Custom Cabinetry & Interiors
Lifestyle Management Services

Director of Customer Care and Lifestyle Management Services Division

We are a comprehensive high-end residential Construction, Millwork and Lifestyle Management Services company, providing fine quality home building, renovations, custom cabinetry, architectural woodworking and residential management services for discerning clientele in the Boston, Newport and Nantucket markets.

We are searching for an exemplary customer service professional to lead our Lifestyles Management / Customer Service Division which offers residential property management, preventative maintenance, custom projects, inspection, rapid response and caretaker services.

The Director will be responsible for managing and developing staff and budgets for several subdivisions including carpentry, painting, electrical and customer service; identifying, developing and implementing strategic plans, and refining process and practice to ensure efficiency and effectiveness.

Working closely with customers, the Director will lead the division's growth by anticipating and exceeding customer expectations and focusing on long-term relationship building, cultivating Woodmeister's reputation as the premier Master Builder firm in the high-end residential market.

Successful applicants should personify the highest ideals of customer service with a demonstrated track record managing people and projects in the hospitality, property management, or high-end residential construction markets. A degree in hotel management with 8 to 10 years of experience is preferred.

If you are committed to excellence and complete customer satisfaction, and are ready to take your skills to the next level, this may be your opportunity. In addition to a competitive salary and benefits package, we offer a growing, entrepreneurial environment, which recognizes and values your contributions.

Experience the Difference of Collaboration and Craftsmanship